1 Senate Bill No. 49 2 (By Senator Tucker) 3 4 [Introduced January 8, 2014; referred to the Committee on Banking 5 and Insurance; and then to the Committee on the Judiciary.] 6 7 8 9 10 A BILL to repeal §33-25C-5, §33-25C-6, §33-25C-7, §33-25C-9 and §33-25C-11 of the Code of West Virginia, 1931, as amended; and 11 12 to amend said code by adding thereto a new article, designated 13

\$33-16I-1, \$33-16I-2, \$33-16I-3 and \$33-16I-4, all relating to adverse benefit determinations by insurance companies and 14 15 managed care organizations; mandating utilization review and 16 internal grievance procedures; providing for external review 17 of adverse determinations; defining terms; providing for 18 judicial review of certain decisions; providing that a 19 decision rendered by an independent review organization that 20 is adverse to the issuer is binding on the issuer and not subject to further review; preserving other causes of action; 21 22 deleting similar provisions applicable to only health maintenance organizations; and directing promulgation of 23 24 emergency rules and proposal of legislative rules.

- 1 Be it enacted by the Legislature of West Virginia:
- 2 That \$33-25C-5, \$33-25C-6, \$33-25C-7, \$33-25C-9 and \$33-25C-11
- 3 of the Code of West Virginia, 1931, as amended, be repealed; and
- 4 that said code be amended by adding thereto a new article,
- 5 designated §33-16I-1, §33-16I-2, §33-16I-3 and §33-16I-4, all to
- 6 read as follows:
- 7 ARTICLE 161. REVIEW OF ADVERSE DETERMINATIONS.
- 8 §33-16I-1. Definitions.
- 9 As used in this article:
- 10 (1) "Adverse determination" means a decision by or on behalf
- 11 of an issuer to:
- 12 (A) Rescind coverage;
- 13 (B) Declare an individual not eligible to participate in the
- 14 health benefit plan; or
- 15 (C) Deny, reduce or terminate payment for a benefit, or fail
- 16 to make payment, in whole or in part, for a benefit, based on a
- 17 determination that:
- 18 (i) The benefit is not covered; or
- 19 (ii) The benefit is experimental, investigational or does not
- 20 meet the issuer's requirements for medical necessity,
- 21 appropriateness, health care setting, level of care or
- 22 effectiveness.
- 23 (2) "External review" means a review of an adverse
- 24 determination by an independent review organization.

1 (3) "Final adverse determination" means an adverse 2 determination that has been upheld by the issuer at the completion 3 of the internal grievance procedures or an adverse determination 4 with respect to which the internal grievance procedures have been 5 deemed exhausted.

(4) "Health plan issuer" or "issuer" means an entity required

- 7 to be licensed under this chapter that contracts, or offers to 8 contract to provide, deliver, arrange for, pay for, or reimburse 9 any of the costs of health care services under a health benefit 10 plan, including an accident and sickness insurance company, a 11 health maintenance corporation, a health care corporation, a health 12 or hospital service corporation, and a fraternal benefit society. benefit plan" means 13 (5)"Health а policy, contract, 14 certificate or agreement entered into, offered or issued by an 15 issuer to provide, deliver, arrange for, pay for, or reimburse any 16 of the costs of health care services, including short-term and 17 catastrophic health insurance policies and policies that pay on a 18 cost-incurred basis. "Health benefit plan" excludes policies, 19 contracts, certificates or agreements excluded by rules promulgated 20 pursuant to section four of this article and it excludes excepted
- 22 (6) "Independent review organization" means an entity approved 23 by the commissioner to conduct external reviews of final adverse 24 determinations.

21 benefits as defined by 42 U.S.C. §300gg-91.

- 1 (7) "Utilization review" means a system for the evaluation of 2 the necessity, appropriateness and efficiency of the use of health 3 care services, procedure and facilities.
- 4 (8) "Rescission" means a discontinuance of coverage under a 5 health benefit plan that has a retroactive effect or a 6 cancellation. The term does not include a cancellation or 7 discontinuation that is attributable to a failure to timely pay 8 required premiums or contributions towards the cost of coverage.

9 §33-16I-2. Issuer requirements.

- An issuer shall, in accordance with rules promulgated pursuant to section four of this article, develop processes for utilization review and internal grievance procedures and shall make external review available with respect to all adverse determinations.
- 14 §33-16I-3. Binding nature of an independent review organization
 15 decision; judicial review; enforcement; rules.
- (a) To the extent a decision rendered by an independent review organization in accordance with the rules promulgated pursuant to section four of this article is adverse to the issuer, it is binding on the issuer, not subject to further review in any judicial or administrative forum except for fraud on the part of an individual, and may be enforced by the commissioner in the same 22 manner as a decision issued by the commissioner.
- 23 (b) An individual may seek judicial review of a final decision 24 rendered by an independent review organization by filing a

- 1 petition, at the election of the petitioner, in either the circuit
- 2 court of Kanawha County, or in the circuit court of the county in
- 3 which the petitioner resides, within sixty days after he or she
- 4 receives notice of the decision.
- 5 (c) This article does not create any new cause of action or 6 eliminate any presently existing cause of action.

7 §33-16I-4. Rule-making authority; emergency rules; applicability.

- 8 (a) The commissioner shall promulgate emergency rules and, in
- 9 accordance with the provisions of article three, chapter
- 10 twenty-nine-a of this code, shall propose legislative rules for
- 11 approval by the Legislature, to implement the provisions of this
- 12 article, including, but not limited to, rules to:
- 13 (1) Define the scope of the applicability of this article;
- 14 (2) Establish requirements for all issuers with regard to
- 15 utilization review and for internal grievance procedures and
- 16 external review of adverse determinations, which rules shall be
- 17 based on the corresponding model acts adopted by the National
- 18 Association of Insurance Commissioners and, with respect to
- 19 external review, shall meet or exceed the minimum consumer
- 20 protections established by the federal Patient Protection and
- 21 Affordable Care Act (Public Law 111-148), as amended by the federal
- 22 Health Care and Education Reconciliation Act of 2010 (Public Law
- 23 111-152); and
- 24 (3) Provide for judicial review pursuant to subsection (b),

- 1 section three of this article, which rules shall be based on the
- 2 provisions of this code and rules governing judicial review of
- 3 contested cases under the state Administrative Procedures Act.
- 4 (b) Notwithstanding the provisions of section one, article
- 5 twenty-three of this chapter; section four, article twenty-four of
- 6 this chapter; section six, article twenty-five of this chapter; and
- 7 section twenty-four, article twenty-five-a of this chapter, this
- 8 article and the rules promulgated under this article are applicable
- 9 to all health benefits plans and supersede any provisions to the
- 10 contrary in this chapter or in any rules promulgated under this
- 11 chapter.

NOTE: The purpose of this bill is to authorize the Insurance Commissioner to propose legislative rules and to adopt emergency rules to provide for review of adverse determinations by insurance companies and for utilization reviews and internal grievance procedures.

This article is new; therefore underscoring and strike-throughs have been omitted.